Comp1531 Lab4/5 CRC Cards

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| **Customer** | |
| Responsibilities | Collaborators |
| * Search available cars * Select a car * Book a car * Purchase optional insurance * Paying the required amount for rental | * QBEI Insurance Company * External Credit Card System * Rental Companies Database |

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| **Manager** | |
| Responsibilities | Collaborators |
| * Login into Rental Companies Database * Generate weekly reports on rented cars | * Rental Companies Database |

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| **QBEI Insurance Company** | |
| Responsibilities | Collaborators |
| * Provide the insurance details to rental company | * Customer * Rental Companies Database |

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| **External Credit Card system** | |
| Responsibilities | Collaborators |
| * Collect Credit Card information from customer * Validate Customers Information * Validate the payment of rental car | * Customer * Rental Companies Database |

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| **Admin staff** | |
| Responsibilities | Collaborators |
| * Login into Rental Companies Database * Enter new car information into the Rental Companies Database | * Rental Companies Database |

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| **Online database/system** | |
| Responsibilities | Collaborators |
| * Provide search results to customer * Allow customer to pay for rental * Allow customer to book rental * Allow customer to book optional insurance * Allow manager and admin staff to login to their system * Give the updated information provided by Admin and Manager | * Admin Staff * Manager * QBEI Insurance Company * Rental Companies Database * External Credit Card System |